

NOTICE

TO CUSTOMERS

OF

DORCHESTER COUNTY WATER AUTHORITY

On or about August 15, 2009 Dorchester County Water Authority's Tranquil System #1820003 and Knightsville System # 1820001 will be supplied by water purchased from Summerville Commissioners of Public Works. You will still pay DCWA and your rates will remain the same. In an effort to keep you informed about these changes to your water we would like you to know that Summerville's water is supplied from the Santee Cooper Regional Water System. (SCRWS) SCRWS uses chloramines instead of chlorine for disinfection. ***Water system customers such as hospitals, dialysis centers, dialysis patients and customers with aquariums may need to make special preparations for this change.***

Although your water has always met SC DHEC's stringent guidelines, this change will help improve the taste and odor problems that have been reported to us. We are making these changes in an effort to satisfy our customers based on your input.

When your system change-over takes effect on or about August 15th, 2009 you may notice a slight increase in the chlorine smell of the drinking water. The chlorine level may increase slightly due to aggressive flushing in preparation for the transition to the use of chloramines. The resulting odor is not harmful and can be eliminated in tap water by overnight storage in the refrigerator prior to consumption.

If you have any questions or require further information, please call Dorchester County Water Authority at (843)875-0140. We appreciate your patience and understanding during this transition and want you, our customer to be an active part of this process. Please feel free to call us with your concerns.